

National 511 Update



San Diego

Nova Scotia



Utah



Georgia





Background




What is 511?

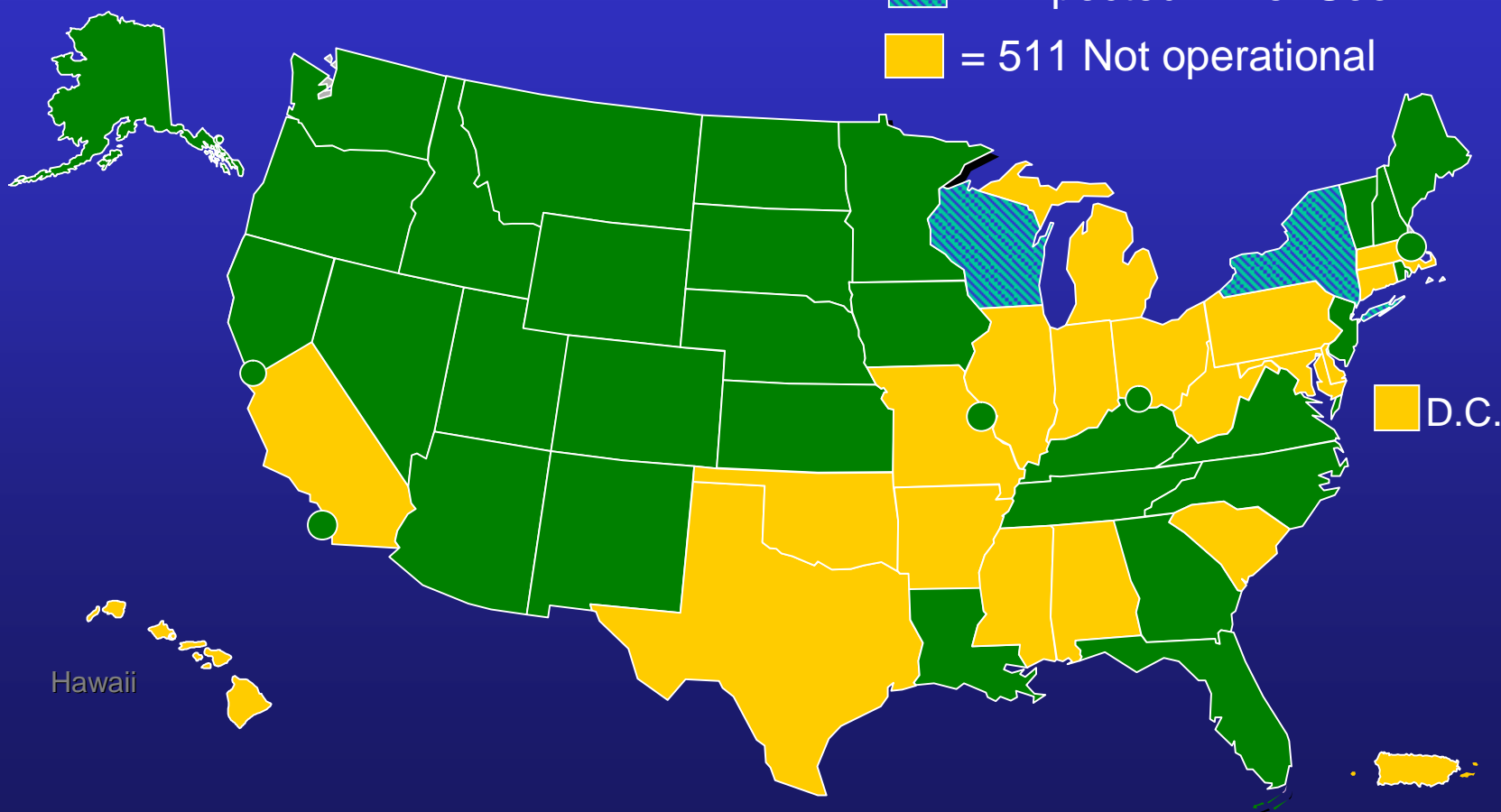
- An “easy to remember” abbreviated three-digit dialing code and website URL
 - Phone – a “speed dial” to a ten-digit telephone number
 - Web – used to “co-brand” traveler information services
- 511 was designated by the FCC in July 2000 as the dialing code for traveler information
- The FCC ruling left nearly all implementation issues to state and local agencies and telecom carriers



511 Deployment Status



-  = 511 Operational ("Live")
-  = Expected "Live" Soon
-  = 511 Not operational



Puerto Rico



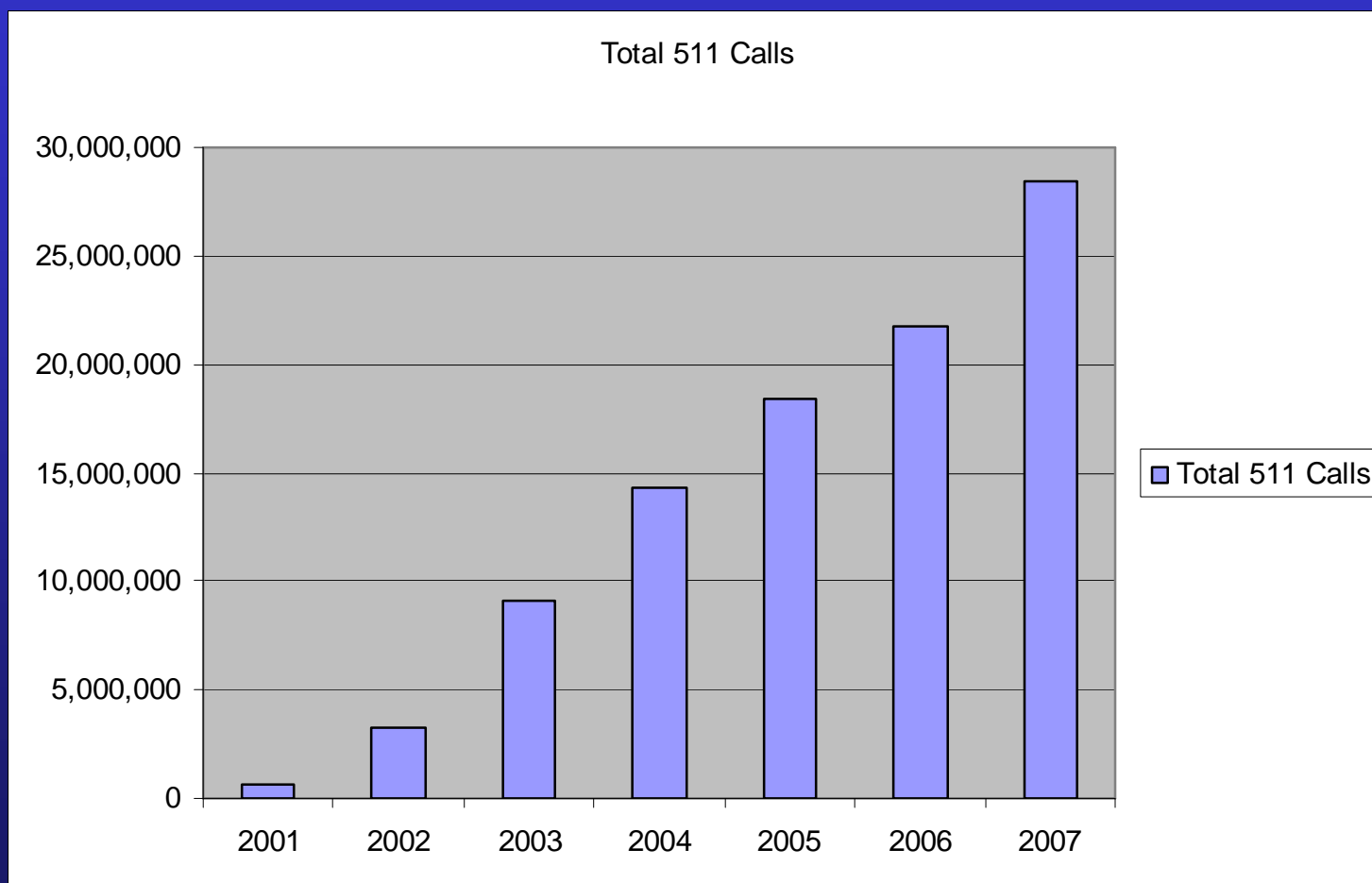
511 Progress

- 41 services in 33 states (and 1 Canadian Province – Nova Scotia)
- Available to over 128 million Americans (47%)
- 96 million calls nationwide since inception
- Expected 2008 Launches
 - Wisconsin
 - New York
 - Los Angeles
 - Florida – new statewide service





511 Deployment Status



Over 96 Million Calls through December 2007



SAFETEA-LU Goal for 511

- SEC. 5306. (b) (3) RESEARCH AND DEVELOPMENT.
 - (B) ensuring that a national, interoperable 5–1–1 system, along with a national traffic information system that includes a user-friendly, comprehensive website, is fully implemented for use by travelers throughout the United States by September 30, 2010.



Resources Available



– 511 Websites

- <http://www.deploy511.org>
- <http://ops.fhwa.dot.gov/511>

– Deployer Websites

- AZ511.com, 511.KY.gov, 511MN.org, 511tampabay.com, 511virginia.org, etc.

– Listserv at Yahoo! Groups

- 511_coalition_subscribe@yahoogroups.com



Thanks!

- Stacy Unholz, PBS&J
 - (323) 377-0408
 - sunholz@pbsj.com

